

Health and social care systems that work better for people.

Community
Care Hubs of
Washington

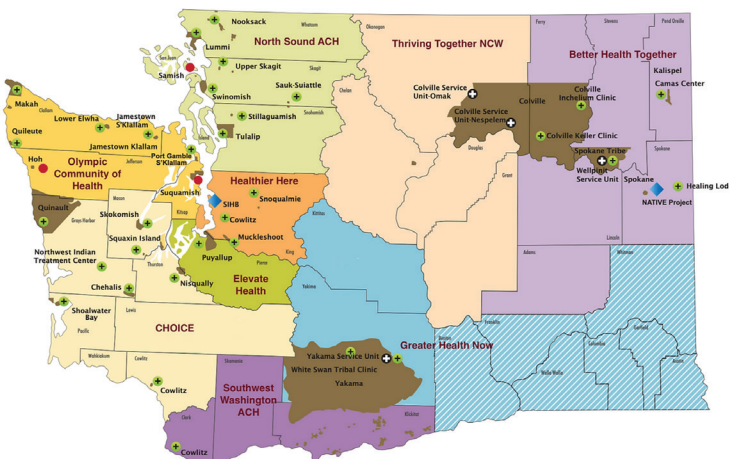
Community Care Hubs, powered by Accountable Communities of Health

We know health isn't just about what happens at the doctor's office or clinic. It also depends on peoples' everyday needs being met. Since 2017, and as part of the state's Medicaid Transformation Project (MTP 2.0) efforts, Washington's nine Accountable Communities of Health (ACHs) have partnered with local organizations, Tribes, providers, and social service agencies to address various health-related social needs. Together, we're working to make health care more accessible and equitable.

A system that works for people, not a system that makes people work

In 2025, the ACHs began offering care coordination services in the nine regional Community Care Hubs of Washington, connecting people to culturally responsive local support and social services. We are well on our way to achieving community-driven care across the state.

9 REGIONAL ACHS AND COMMUNITY CARE HUBS



16,424*

PEOPLE REFERRED
to social and health services

24,251*

**MEDICAID-ELIGIBLE
AND/OR ENROLLED**
people in care coordination

141

NETWORK PARTNERS
funded to provide
care coordination

450+

PARTNER ORGANIZATIONS
and referral partners

26

TRIBES AND TRIBAL PARTNERS
across the state

30

LANGUAGES
that services were
provided in

490

COMMUNITY-BASED WORKER
positions funded

**January–September 2025 data*

A community-driven approach to care coordination

Every person who is referred to a Community Care Hub gets connected to a community-based worker who helps them access the right services and support. For some clients, that means housing and food assistance. For others, behavioral and mental health services. No matter what, we're with them every step of the way.

Connecting local partners to drive regional results

Community Care Hubs of Washington amplify and coordinate the great work of established local partners. They connect public health, medical and behavioral health providers, health plans, community-based organizations and workers, and other partners for a more integrated system of care.

Supporting a community-based network

Community Care Hubs partner with and invest in 141+ network partners. We connect these trusted, local organizations with administrative coordination, funding, training and tools so they can offer culturally appropriate, local, one-on-one support to a community-based workforce.

Meeting unforeseen needs of our communities

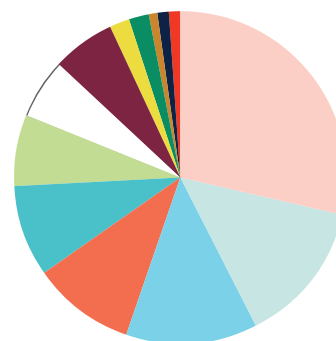
The world is unpredictable. In addition to care coordination, we support our communities through unforeseen events, natural disasters, weather emergencies like floods and wildfires, and more. Community Care Hubs of Washington provided vital services and response efforts during the COVID-19 pandemic, and we are currently working to help people across the state navigate the impacts of federal funding cuts to benefits.

Together, we are building a Washington where every person can easily find the care and support they need to thrive.

WHO WE SERVED

Race / Ethnicity	DY9 Q4 Percent
Caucasian / White / Blanca	36%
Black / African American	16%
Hispanic or Latino	15%
Asian	7%
Other	3%
Two or more	3%
American Indian or Alaskan Native	3%
Native Hawaiian / Pacific Islander	2%
Middle Eastern or North African	1%

SERVICES ACCESSED



Housing	29%
Food access	14%
Transportation	13%
Other social	10%
Employment	9%
Clothing	7%
Education	6%
Childcare	6%
Communications	2%
Safety: Home or environment	2%
Foundational Community Supports	1%
Elder Care	1%
Safety: violence or abuse	1%

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